Outcome Measurement System

Step 1: Assess Needs and Select Goals

Suitable Living Environment	Decent Housing	Economic Opportunity

Step 2: Select Outcomes

Availability/Accessibility	Affordability	Sustainability
Enhance Suitable Living Environment Though New/Improved Accessibility	Enhance Suitable Living Environment Though New/Improved Affordability	Enhance Suitable Living Environment Though New/Improved Sustainability
Create Decent Housing with New/Improved Availability	Create Decent Housing with New/Improved Affordability	Create Decent Housing with New/Improved Sustainability
Provide Economic Opportunity Through New/Improved Accessibility	Provide Economic Opportunity Through New/Improved Affordability	Provide Economic Opportunity Through New/Improved Sustainability

Step 3: Design Programs and Choose Activities

- Community facilities/recreational facilities
- Public safety (fire stations)
- Utilities
- Environmental remediation
- Targeted community/neighborhood revitalization
- Tenant based rental assistance
- infrastructure to support housing
- Lead-based paint abatement activities
- Housing counseling or supportive services
- Technical assistance or training to businesses
- Health centers
- Roads, sidewalks, curbs
- Public services
- Rental rehabilitation
- Owner occupied rehabilitation
- Rental housing production
- Accessibility modifications
- Micro-enterprise assistance
- Code enforcement
- Incubators
- Water, sewer or solid waste systems
- Transportation (rail spur)
- Flood and drainage control
- Homeownership assistance
- Housing for homeless
- Special needs housing On-site
- Housing preservation activities
- Job training services
- Infrastructure to attract businesses

Step 4: Complete the Con Plan/Action Plan

Step 5: Measure Outcomes Through Indicators

For all projects report program requirements plus:
Leverage
Number of persons, households, units
Income levels of persons or households by 30%, 50%, 60%, or 80% of an area median income
Number of communities/neighborhoods assisted
Current Racial/Ethnic and disability categories

Choose indicators based on activity and outcome:

- Number of households assisted
- Number of facades
- Number of new businesses assisted
- Number of jobs created or retained
- Number of LMI persons served
- Number of LMI households assisted
- Total units
- Number units made 504 accessible
- Number units subsidized by federal, state, local program
- Number of years of affordability guaranteed
- Number units meeting IBC Energy standards
- Number units brought to lead safety
- Number units moved from substandard to standard (code)
- Number of households receiving downpayment assistance
- Number of households receiving mortgage buydown
- Number of households receiving a second mortgage
- Number of persons with improved access to public facilities
- Number of units of permanent housing for homeless persons
- Number of jobs with employer sponsored health care benefits
- Number of unemployed getting jobs
- Start-ups that remain operational 3 years after assistance
- Number of assisted business provide a good or service to neighborhood/community
- Other —can include crime #s, property value change, housing code violations, business occupancy rates, employment rate

- Number of persons stabilized
- Acres/sq ft of brownfields redeveloped
- Number of businesses retained
- Amount of money leveraged
- Slum/blight demolition
- Number acres/sq ft of brownfields remediated
- Number of affordable units
- Number of housing units for HIV/AIDS
- Two digit NAIC industry classification
- Number of units for the chronically homeless
- Number units meeting Energy Star standards
- Number of first-time homebuyers
- Number of subsidized tenants becoming homebuyers
- Number of households receiving closing costs
- Number of households receiving interest reduction
- Number of households receiving principal reduction
- Number of minority households becoming homebuyers
- Type of job (use existing EDA classification)
- Prior employment status before taking job created
- Business DUNs number

Step 6: Report (IDIS, CAPER, PER)